

March 13, 2020

Dear Members and Participants,

Amid concerns surrounding the Coronavirus (COVID-19), we are writing to assure you that the Tri-Cities Family YMCA is committed to our public health responsibility, while remaining safely responsive to the needs of the community. Our goal is to provide a safe, healthy, experience for everyone who enters our doors. With information changing daily regarding the spread of the coronavirus, we will do our best to keep you informed of changes to operations and schedules.

Program Updates as of Friday 3/13/2020:

- Friday 3/13 Kid's Night Out-Cancelled
- Saturday 3/14 Youth Basketball League–Postponed
- Saturday 3/14, Family Fitness Class-Cancelled
- Saturday 3/14 and Sunday 3/15 ACE Place and Kids' World will be closed.
- Beginning Monday, 3/16 Learning Tree Preschool and Licensed Child Care will be closed until further notice.

All other Winter II session programs remain as scheduled. As the situation remains fluid, we advise everyone to check our website, social media and email for changes.

Our goal is to stay open without compromising the health of the community. Our Y is taking great care to disinfect and keep our facility clean. During the day, our

staff teams have ramped up all hard surface cleaning with disinfecting agents. This includes the entire building from the front desk and lobby, to the gymnastics gym, preschool, childcare areas, Cardio Theater, Mind/Body Studio, Multi-Purpose Room and weight rooms. From doorknobs to light switches, free weights to gym mats, we are working hard to clean surfaces multiple times per day. **You as members and guests can help by wiping down equipment before and after use.** We all need to work together to keep our facility clean. Overnight, our cleaning crew disinfects and cleans all areas including locker rooms and rest areas.

We are diligently monitoring updates from the Ottawa County Health Department and state authorities, and we will notify you as soon as any changes occur. Again, please monitor our website, email and social media for changes to programs and schedules.

Here's what you can do to ensure the Y remains a safe hub in a healthy community:

- Avoid close contact with people who are sick.
- Avoid touching your eyes, nose, and mouth.
- Stay home when you are sick until you've been free of fever for 24 hours.
- Cover your cough or sneeze with a tissue, then throw the tissue in the trash.
- Clean and disinfect frequently touched objects and surfaces using a regular household cleaning spray or wipe, this includes wiping down equipment before and after use.

If you or a loved one are experiencing flu-like symptoms, including fever, cough and shortness of breath, please stay home, rest and contact your medical provider.

Together, we will get through this crisis!

If we all work together to follow community mitigation measures, we can slow the spread of COVID-19 in Ottawa County. Thank you for your patience and cooperation as we work together to maintain regular operations. Together, we can maintain a healthy us!

Sincerely,

Gregory Coil, CEO